

SERVER SPECIFICATIONS

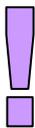
Backups

GhostPractice require that clients implement a data backup, integrity and recovery plan, as agreed between the client and their IT service provider.

Hardware

No of Users: 1 – 10	Minimum	Recommended
Processor	Intel Core i3 series or better	Intel Core i3 series or better
Memory	4 GB RAM	6 GB RAM

No of Users: 11 +	Minimum	Recommended
Processor	Intel Core i3 series or better	Multi-core Xeon series or better
Memory	6 GB RAM	8 GB RAM



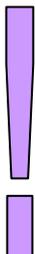
When running **GhostPractice alongside other software on the same SQL Server, the recommended specification becomes the minimum.** Minimum specifications indicate existing systems that will be supported. Should new hardware be purchased, the recommended specification should be the minimum considered.

Software

SQL Server

Under 10 users: SQL Server Express with Advanced Services 2012 (minimum), 2017 (recommended)

30 users and up: SQL Server Standard 2012 (minimum), 2017 (recommended)



Microsoft has ended support for SQL Server 2005 as of April 2016 and SQL Server 2008 / 2008 R2 as of June 2019. Please upgrade to a later version to ensure future compatibility.

SQL Server can dynamically allocate the optimal amount of memory (or cache) to the database to increase performance. Consider purchasing more than the required RAM to allow for a larger cache. **Memory should be increased depending on the number of users connecting to the server and versions of Windows software used** (See Microsoft site for recommended specifications for Windows products).

Running SQL Server and Exchange Server on the same server is not recommended because of memory management conflicts.

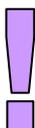
Operating System

Under 10 users: Microsoft Windows 10 Pro

30 users and up: Microsoft Windows Server 2012 or newer

Microsoft .NET Framework 3.5 **and** 4.5 should be installed/enabled.

Microsoft .NET Framework 4.6.1 is required should web access components be installed.



For all operating systems **only the latest service packs are supported.**

From version 10.2, GhostPractice will not operate on Windows XP or Windows Server 2003.

Windows 7 support is ending in January 2020, and will not be supported after that date.

Disk Space

2GB free disk space (application storage – excludes SQL Server, data/document storage and databases)

WORKSTATION SPECIFICATIONS

Software

Operating System

Microsoft Windows 10 Pro

Microsoft .NET Framework 3.5 **and** 4.5 should be installed/enabled.



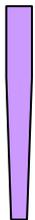
For all operating systems **only the latest service packs are supported.**
Since version 10.2, GhostPractice does not operate on Windows XP or Windows Server 2003.
Windows 7 support is ending in January 2020, and will not be supported after that date.

Office Suite

Microsoft Office 2010 (or newer) is required.

Microsoft Word and Excel is used to produce, view and edit documents from GhostPractice. Outlook is used to draft and send e-mails. (Although an internal email editor is built into the software, using Outlook is highly recommended.)

GhostPractice will install add-ins for some versions of Office. These allow the saving of e-mails and documents directly into GhostPractice from Outlook, Word and Excel.



Office 2003: From version 12.2, Office 2003 functionality will be completely phased out. Users will need to upgrade to a newer version of Office to continue producing documents and working with emails in GhostPractice.

Office 2007: Microsoft has ended support for Office 2007 in June 2017. GP is no longer maintaining this integration and is in the process of phasing it out. No further fixes will be made, and it is expected that integration with Office 2007 will no longer function as from 2020.

Office 2010: Support for Office 2010 will stop in November 2020, whereafter a similar phase-out process will start. It is expected that Office 2010 integration will no longer function from 2022.

Add-ins: The Outlook add-ins require the GP Application Service to be configured and installed on the server. (This will also require some configuration of security certificates and network ports by the client's IT provider.)

Adobe Acrobat Reader:

Required to view PDF documents and reports produced by GhostPractice.

Hardware

Processor

Dual-Core CPU - Celeron (minimum) | Intel Core i3/i5 series (recommended)

(Atom CPUs are not recommended as they may provide a less than adequate experience.)

Memory

4 GB RAM (minimum) | 6GB+ (recommended)

Display Settings

Minimum of 1024 x 768 (or equivalent widescreen resolution with minimum height of 768)

Internet

Reliable connection to the internet is required for licencing purposes.

Disk Space

At least 2 GB of free disk space (minimum – excludes space for temporary storage or generated content)

Training

It is essential that all users have basic Windows skills and are trained in the daily usage of Microsoft Word.

Disclaimer

While the software requirements in this document were correct at the time of publishing, it is necessary to amend them from time to time as software and technology changes.

An up-to-date copy of this document is therefore always available from the GhostPractice Help and from the GhostPractice website at <http://www.ghostpractice.com>.