



Rossouws

Attorneys, Notaries and Conveyancers
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TO WHOM IT MAY CONCERN

Your Ref:

Direct Line:

24 October 2011

Dear Sir / Madam

GHOSTPRACTICE

We have been using GhostPractice ("GP") for almost 2 years at the date of writing this letter.

We have found the transition from AJS, our previous package, to be smooth and without any major glitches.

GP is also a very user-friendly system and the buy-in from the staff was excellent. As with any change there were those who resisted the system, but with the assistance of the very competent GP staff, the system is being used by all. The single most important resultant benefit is the increase in productivity and fees.

The integration between GP and GhostConvey is also excellent and has obviated a number of duplicate steps in the accounting process.



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The reporting functions in GP greatly enhance both business and practise management and it is recommended that managers ensure that they are fully *au fait* with the reports and view functions in the system.

Yours faithfully,

ROSSOUWS