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Ons verwysing/Our reference: MR. HJ MOOLMAN & MS. C PIENAAR

TO WHOM IT MAY CONCERN

4 August 2014

**GHOST PRACTICE
JOHANNESBURG**

BY E-MAIL: anelk@GhostPractice.com

For the writers' it is a privilege to report as follow about Ghost Practice.

Dear Madam

1. Our firm has been operating on the Ghost Practice accounting and litigation IT system since October 2009.
2. Over this extended period, the system became an integral part of our firm's daily operations and our ability to effectively manage almost all aspects that require attention in making a success of a law firm.
3. In comparison with other systems with which we also had experience, Ghost Practice is, proverbially speaking the "Ferrari" of all systems.
4. From day one of going live on the system, the support we received was magnificent. The training of our staff and the displayed insight into the operational requirements of a law firm was outstanding.
5. The system has improved our turn over and cash flow extensively. The ease of in the stride and live invoicing, has improved our relationships with clients and has enhanced our ability to accurately account for all fees and expenses charged to a particular client and/or matter.

DIREKTEURE / DIRECTORS: HANS-JURIE MOOLMAN LLB & CLARISSA PIENAAR LLM

Registrasiensnommer / Registration number: 2007/028053/21


BEE Certificate Number: EMELOS030935 Level 4

6. The extensive list of reports that are available, at a click of a button, has improved our ability to accurately measure our successes, but has also enabled us to detect threats and risks more easily.
7. The management of our staff, and productivity has improved enormously, as all work is conducted on the system. The feature of having a minute to minute activity report on every user of the system has enabled us to acknowledge hard work and to detect the unfortunate situation of employees that are not productive.
8. From an auditing perspective, we have received the most favourable responses from our auditors and the accessibility of information and system reports have reduced a usual 2 (two) day annual auditing of our trust account to a half day exercise.
9. The most significant reward of the system is that it's integrated operation and desktop accessibility of files has enabled us to spend more hours during professional work instead of empty hours of administration. These features have also been enhanced by the fact that we are enabled to draft our own templates. The information loaded to the system is by, the click of a button or two, automatically merged into the templates.
10. We recommend this system, without any reservation to any law firm that is serious about striving for a competitive edge and; we are thankful for the strategic partner we have in Ghost Practice.

Yours faithfully



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