

**TO WHOM IT MAY CONCERN**

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*Ons verw / Our ref*  
R Hefer  
*U verw / Your ref*

*Datum / Date*  
07/12/2016

Dear Sirs,

**EHLERS FAKUDE INC. ATTORNEYS // KORBICOM (PROPRIETARY) LIMITED**  
**GHOSTPRACTICE LEGAL SOFTWARE**

We refer to the abovementioned software which was introduced to our firm during or about May 2016.

Our Directors attended a presentation explaining the software and how it works, the advantages and time saving capacity of the software which was very thorough and intelligible.

We were not convinced that this software will work better than the previous system we had but after a few more visits from Desire and Korbicom personnel, our firm decided to acquire the software.

The 6 weeks training that followed at our offices (that was at no cost to our firm) with our personnel, went very well and their staff were highly professional and extremely patient and helpful.

Our previous accounting system was transferred with the least of complications onto the new software system. The few initial ("birth") problems and queries that was to be expected from a new system, was timeously and efficiently dealt with.

The debtor control systems which is a feature of the GhostPractice software, now also ensures that the fees generated, do eventually get paid, or provisions made for the debt collection thereof, if such need arises.

To summarise our experience thus far with the GhostPractice system and their staff, we would like to highlight the following benefits and advantages that we experienced:

- An advanced accounting system that is updated when needed
- Improved work efficiency throughout the firm
- An intelligible system with lots of features that is applicable and relevant to an accounting system for a law firm
- Debt collecting program that improved our firms' fees and awareness to certain aspects that needed lots of improvement



*Lid van die Pretoriase Prokureursvereniging*  
*Member of the Association of Pretoria Attorneys*

Ehlers Fakude Ingelyf / Incorporated Reg. Nr / No 1980/001721/21 BTW / VAT Nr / No 4330106099

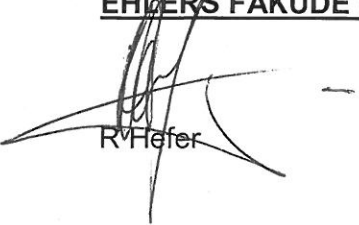
**Webtuiste: [www.ehlersinc.co.za](http://www.ehlersinc.co.za)**

*Direkteure/Directors*  
HC Hefer BA B.IURIS (Pta), A von Berg BComm LLB (Stell) DPLR (SA), E Z Fakude LLB (Pta), R Hefer LLB LLM (Pta)  
*Kantoorbestuurderes/Office Manageress*  
Christel van Breda

- Assistance from staff that is always available
- Highly trained and knowledgeable staff with excellent service delivery

The purpose of our letter is to thank you for both the GhostPractise system that improved the management of our accounting system and the excellent service we received from Korbicom and the support staff. It made the transition process so much easier.

Kind Regards,  
**EHLERS FAKUDE ING.**



R. Hefer