

# GhostPractice End User Licence Agreement

By clicking on the "I Accept" option or by installing, copying or using this Software you agree to be bound by this End User Licence Agreement (EULA). Your click of the "I Accept" option is a symbol of your signature and your assent to all parts of this EULA. **If you do not agree do not install, copy or use this Software.**

**"IMPORTANT NOTICE: Until execution of a paper version of this End User License Agreement by a duly authorised representative of the Firm and Korbitec (the "Executed Version"), the terms and conditions set out below do not constitute an agreement between nor do they create any rights or obligations for the Firm and Korbitec. The terms of the End User License Agreement set out below may be revised by Korbitec in its sole discretion. The most up to date version of the End User License Agreement will be posted on the GhostPractice website by Korbitec (the "Electronic Version"). Should the terms and conditions of the Electronic Version at any time differ from the Executed Version, then the terms and conditions of the Electronic Version shall prevail and be carried into effect."**

## 1. Definitions

- a. "Business Day" means any day other than a religious holiday, a Saturday, Sunday or public holiday officially recognised as such in the Republic of South Africa.
- b. "Commencement Date" means the date upon which the first User Account "goes live" and is activated by Korbitec at the Firm, from which date the GhostPractice Software may be utilised by the User(s) in accordance with the provisions of this Agreement.
- c. "Confidential Information" means technical, production, financial and marketing know how, methods, techniques, data strategies and trade secrets of the relevant party as well as each party's computer technology (including without limitation the GhostPractice Software), business activities and products and general services and any other matters which relate to the business and affairs of each party which is non-public, confidential and not readily available to competitors of such party in the ordinary course of business and to which the other party, its employees and agents may gain access pursuant to the provisions of this Agreement.
- d. "Equipment" means, collectively, the hardware and software required in order for the Firm to utilise the GhostPractice Software, as provided to and installed at the Firm by its third party service providers.
- e. "EULA" or "Agreement" means this End User Licence Agreement together with all annexures and schedules thereto, as amended in accordance with the provisions of clause 24 below.
- f. "Firm" means the persons and/or legal entities whose details appear on the Contact Information Schedule in clause 28 below.

- g. "GhostPractice Software" means the legal and financial practice management software known as "GhostPractice" comprising, *inter alia*, the Modules, and any updates, upgrades and enhancements thereto or associated therewith.
- h. "GhostPractice Software Administrator" means the natural person at the Firm who has been designated as the person who is empowered to manage User Accounts as well as the installation of the GhostPractice Software.
- i. "Korbitec" means Korbitec (Proprietary) Limited, whose details appear on the Contact Information Schedule in clause 28 below.
- j. "Licence Fees" has the meaning set forth in clause 6 below.
- k. "Modules" means the various modules which form part of the GhostPractice Software, including "Litigation" and "Collections", in respect of which modules additional monthly Licence Fees may be payable as more fully set forth in an annexure as provided by Korbitec from time to time.
- l. "Privacy Policy" means GhostPractice's privacy policy, as amended by Korbitec and posted on the Web Site from time to time, a copy of which is available to the Firm on request.
- m. "Remote Assistance" means assistance by Korbitec's Help Desk personnel in connection with the GhostPractice Software, either telephonically or by some other electronic means, but excludes any assistance or training provided to the Firm at its premises.
- n. "Signature Date" means the date on which the last party to sign the Executed Version of this Agreement does so.
- o. "Territory" means the Republic of South Africa.
- p. "Third Party Software" means the software supplied by parties other than Korbitec which the Firm utilises in its practice and in respect of which software all necessary licenses and approvals will be obtained and maintained by the Firm.
- q. "User" means each single natural person employed by or contracted to the Firm (whether on a permanent or temporary basis) authorised to utilise a User Account.
- r. "User Account" means each distinct account which is protected by a username and password and requires a licence.
- s. "VAT" means Value Added Tax as levied under the Value Added Tax Act, No. 89 of 1991 (as amended).
- t. "Web Site" means <http://www.ghostpractice.co.za>.

## 2. Term

This Agreement will commence on the Signature Date and will remain in force indefinitely thereafter subject to the remaining provisions of this Agreement.

### **3. Use of GhostPractice Software constitutes acceptance of EULA and Privacy Policies**

Use of the GhostPractice Software constitutes an acceptance of and the agreement by the Firm to be bound by the then current Privacy Policy and this Agreement.

### **4. Acceptable use**

- a. Each User Account in the GhostPractice Software for use by User requires a separate user licence. Korbitec hereby grants the Firm a non-exclusive, non-transferable licence to use the GhostPractice Software for the relevant number of User Accounts registered at any point in time, for the duration of this Agreement, within the Territory, subject to the remaining terms and conditions contained herein (including without limitation payment by the Firm of the Licence Fees in respect thereof).
- b. While each additional User Account will require an additional licence, additional User Accounts will be able to be added and deleted by the GhostPractice Software Administrator without any additional intervention by Korbitec.
- c. In order to keep track of the number of User Accounts, and consequently the number of licences and Licence Fees payable, licence information will be automatically transmitted periodically by the GhostPractice Software to Korbitec. It is recorded that the Firm's connection to the Internet as more fully described in clause 5 below is necessary for the automatic transmission of information to Korbitec as aforesaid.
- d. The GhostPractice Software can be installed on as many computers as required in the Firm and may be copied as required, subject to payment of the Licence Fees, the necessary licence requirements and the reservation of intellectual property rights as described herein.
- e. All documentation, training manuals, reference materials and related User instructions (in whatever form) that are provided to the Firm with the GhostPractice Software (or as an aid during training sessions)(collectively, the "Documentation") is and remains the sole and exclusive property of Korbitec and the use thereof is licenced only for internal non-commercial use and may not be provided to any person other than those individuals who work within the Firm.
- f. The GhostPractice Software has been designed to refuse access to a User Account if that User Account is currently in use, and thus concurrent use of a User Account is not possible nor is it permitted.

## **5. Mandatory connection to the Internet**

The Firm is required to connect to the Internet at least once a calendar month to enable Korbitec to access and obtain licence information from the GhostPractice Software. Failure to abide by this clause may result in the deactivation of the GhostPractice Software, without notice.

## **6. Payment in respect of GhostPractice Software Licence**

- a. The GhostPractice Software is licensed to the Firm on a monthly basis and is charged according to the number of User Accounts that are held in any given month as well as the number of Modules that are in use by the Firm during such month (the "Licence Fees"), with effect from the Commencement Date.
- b. Licence Fees will be charged for the number of User Accounts held and not according to whether the User Account is actually utilised during any month (or part thereof). If a User Account is held at any time during a calendar month, Korbitec will charge the full month's Licence Fee irrespective of the amount of time that the User Account was used during that month.
- c. A breakdown of the current Licence Fees are set out in an Annexure that Korbitec will provide from time to time, which amounts include implementation, data conversion and unlimited off-site training (as more fully described in clause 10 below), unlimited help desk and Remote Assistance but specifically excludes on site support, which will be charged at Korbitec's then prevailing consultant rate.
- d. The Licence Fees payable in respect of the Firm's use of the GhostPractice Software during each month, including VAT thereon, will be invoiced by Korbitec monthly in arrears and such invoice will be payable by no later than 30 (thirty) days from the date of invoice, free of deduction or set-off, to a bank account nominated by Korbitec.
- e. Korbitec may change the Licence Fees and/or any other charges set out in an Annexure as provided by Korbitec from time to time on an annual basis, in which event Korbitec will provide 30 days written notice of such change.
- f. Failure to make payment within 30 days of receipt of Korbitec's invoice may result in deactivation of the GhostPractice Software at Korbitec's sole discretion.

## **7. Upgrading of GhostPractice Software**

The Firm is obliged to either update the GhostPractice Software as and when an upgrade becomes available or to enable the GhostPractice Software to perform automatic updates. Failure to do so could result in the GhostPractice Software becoming inoperable or becoming obsolete in terms of complying with legislation and/or with industry practice. Whilst Korbitec will use its reasonable endeavours to remain up to date

with current legislation and best industry practice, Korbitec does not warrant that either the current version of the GhostPractice Software or any upgrades, updates or enhancements thereto will be up to date with then current legislation and industry practice.

## **8. Installation**

- a. Korbitec will notify the Firm in writing of the date upon which installation of the GhostPractice Software will take place.
- b. The Firm will grant Korbitec and its authorised representatives reasonable access to the Firm's premises (and all of the Equipment to which reference is made in clause 9 below) to enable Korbitec or its agents, as the case may be, to install the GhostPractice Software at the Firm's premises.
- c. It is further agreed that the Firm will use its best endeavours to ensure that a suitably qualified representative from its third party service providers are available at its premises on the date on which the installation is to commence in order to oversee the installation process.
- d. Notwithstanding the Signature Date in the Executed Version of this Agreement, Korbitec will only be required to perform its obligations in terms of this Agreement once the aforementioned access to its premises has been granted.

## **9. Technical Specifications**

- a. Korbitec will, in consultation with the Firm's third party service providers, advise the Firm from time to time of various technical specifications relating to Equipment which the Firm will need to comply with in order for the GhostPractice Software to function successfully.
- b. The Firm acknowledges that the manner in which the Firm operates its third party software and hardware will impact on the performance and functionality of the GhostPractice Software. The Firm undertakes to confirm with its third party service providers that the recommendations made by Korbitec as to technical specifications relating to Equipment are in fact compatible with and appropriate for the Firm (and, without limiting the generality of the foregoing, confirm that the existing third party software and hardware of the Firm will not negatively or otherwise effect the functionality of or be effected by, the GhostPractice Software).
- c. Whilst every attempt will be made by Korbitec (after consultation with the Firm's third party service providers) to ensure that the recommendations as to technical specifications for Equipment will be compatible with the Firm's existing hardware and Third Party Software, the Firm hereby acknowledges that failure to comply with such recommendations (or subsequent modifications or additions of software thereto) could lead to a malfunction of the GhostPractice Software, and could cause

damage to hardware and Third Party Software used by the Firm (including without limitation resulting in a loss of data), for which malfunction and/or damage Korbitec will not be held liable.

- d. The Firm hereby agrees to provide Korbitec with the necessary assistance to allow Korbitec to import the Firm's existing data into the GhostPractice Software.

## 10. Training

- a. Korbitec will provide training to the Users in relation to all aspects of the GhostPractice Software.
- b. The costs of training are included in and form part of the License Fees.
- c. The training sessions will be held at Korbitec's premises (or such other premises as may be notified to the Firm in writing) for such periods and at such intervals as Korbitec may determine from time to time.
- d. The training will comprise any one or more of the following:
  - i. lectures and demonstrations by suitably qualified employees of Korbitec pertaining to use and functionalities of the GhostPractice Software;
  - ii. tutorials for optimal use of the GhostPractice Software;
  - iii. instruction manuals and documentation describing the GhostPractice Software and the use thereof,

it being specifically agreed that Korbitec may, in its sole discretion, alter the training format and modules.

- e. The attendees may be required to complete evaluation forms and questionnaires relating to the training sessions themselves as well as the GhostPractice Software, which completed evaluation forms and questionnaires are proprietary to Korbitec.
- f. The Firm acknowledges that the attendance by its Users (including without limitation the GhostPractice Software Administrator) at the training sessions is critical to the optimal use and management of the GhostPractice Software by the Firm, and undertakes to use its best endeavours to ensure that all of the Users attend the training sessions.

## 11. Assistance

- a. Korbitec will provide the Firm with Remote Assistance for the duration of this Agreement at no additional fee.
- b. Korbitec's Help Desk personnel will be available to assist with telephonic queries between the hours of 08h00 and 17h00 on Business Days.

- c. Remote Assistance may include the use of a computer program to allow Korbitec's Help Desk personnel to be able to view and interact with the computer(s) being utilised by the User in question. Korbitec's Help Desk personnel will only be able to provide this type of Remote Assistance on the User's specific instruction who will be able to view the changes made by Korbitec's Help Desk personnel on the User in question's computer while the changes are being made. Each instance - or session - of Remote Assistance using a computer program must be initiated by the User in question downloading a Remote Assistance program to that User's computer from a designated web site and cannot be initiated by Korbitec.
- d. Once the Remote Assistance session has been concluded the Remote Assistance computer program will automatically uninstall and will be completely deleted from the User's computer and a new session of Remote Assistance can only be initiated by a User by downloading a new Remote Assistance computer program in the same manner as described before.
- e. The Firm acknowledges that all on-site support (i.e.: support of whatsoever nature rendered at the Firm's premises or at any site requested by the Firm) will be charged at Korbitec's then prevailing consultant rate.

## **12. Reservation of rights not expressly granted**

- a. The GhostPractice Software is licensed to the Firm for the duration of this Agreement and is not sold to the Firm.
- b. No unauthorised use of Korbitec's intellectual property, which includes the GhostPractice Software, the Documentation, Korbitec's reference materials, designs, trademarks, copyrighted works or patents is permitted and any such unauthorised use shall be deemed to be a material breach of this Agreement entitling Korbitec to cancel this Agreement immediately.
- c. Korbitec reserves all right, title and interest in and to all its intellectual property, whether registered or not, vesting in the GhostPractice Software and all other proprietary information of Korbitec, including without limitation the Documentation.
- d. The Firm may make and use 1 (one) copy of GhostPractice Software to be utilised solely as a back-up for the purposes of the Firm's disaster recovery plan, it being specifically recorded and agreed that such copy may not be utilised for any commercial purposes.

## **13. Confidentiality and Privacy**

- a. Korbitec is bound by its strict Privacy Policy which governs the use of Confidential Information.

- b. The Privacy Policy on the Web Site is updated regularly in order to cater for changes to legislation and the increasing functionality of the GhostPractice Software.
- c. Unless specifically permitted in the Privacy Policy, neither party may disclose any Confidential Information after the termination of this Agreement, irrespective of the reason for such termination.

#### **14. Intellectual Property**

- a. The intellectual property of either party, which includes their trade marks, designs, copyrights and patents will remain the intellectual property of the appropriate party and no intellectual property rights are conferred on either party by this Agreement nor is either party entitled to use the other's intellectual property without prior written consent by a duly authorised representative of the relevant party.
- b. The Firm may not modify, translate, reverse engineer, decompile, disassemble or create derivative works of the GhostPractice Software or otherwise attempt to defeat, avoid, by-pass, remove, deactivate or otherwise circumvent any GhostPractice Software protection mechanisms in the GhostPractice Software including, without limitation, any such mechanism used to restrict or control the functionality of the GhostPractice Software or derive the source code or the underlying ideas, algorithms, structure or organisational form of the GhostPractice Software. The Firm hereby undertakes and agrees that it will at all times, including during and after the term of this licence, keep the GhostPractice Software, all information relating to the Firm's use of the GhostPractice Software including any benchmarks, performance results and other information, confidential unless otherwise expressly agreed in writing by Korbitec.

#### **15. Tools for communication**

- a. The GhostPractice Software provides various communication tools, such as SMS, which, subject to the remaining provisions of this clause 15, allow the Firm to communicate (the "Communications Services").
- b. The Communications Services will be rendered for and on behalf of the Firm by a third party service provider.
- c. All costs associated with the Communications Services are for the Firm's account. Korbitec shall render an invoice to the Firm on a monthly basis (simultaneously with the rendering of the invoice in respect of the Licence Fees) in respect of all charges allocable to the Firm for the Communication Services rendered by the third party service provider(s) in the preceding 30 day period, and will be settled by the Firm on accordance with the provisions of clause 6 above.

- d. Should any amounts remain unpaid by the Firm, Korbitec shall be entitled to terminate or suspend the Communications Services.
- e. Korbitec will advise the Firm of the recommended technical specifications from time to time which the Firm will need to procure and comply with in order for the Communications Services to function successfully, and the Firm acknowledges that failure to abide by these recommendations could lead to undelivered or unsuccessful messages, the cost of which will be for the Firm's account.
- f. The Firm is responsible for all communications created by means of the GhostPractice Software and hereby indemnifies Korbitec and holds it harmless against any claims of whatsoever nature which may arise from or related to the use of the Communications Services.
- g. Whilst Korbitec will, subject to the remaining provisions of this clause 15, use its reasonable endeavours to ensure that the Communication Services may be utilised by the Firm consistently and without interruption, due to various elements comprising the Communications Service being outside of Korbitec's control (including without limitation the use of third-party software and the Firm's hardware), Korbitec does not represent nor does it warrant that the use of the Communications Service will be successful, error or interruption free, nor will it be liable for the non-delivery of any message and/or of the integrity of any data sent through the Communications Services.
- h. The Firm agrees to abide by local and international laws regarding these communications, which includes, but is not limited to:
  - i. neither the Firm nor its agents or employees will send threatening messages, defamatory messages or messages which contain harmful code, such as viruses, Trojans and worms; and
  - ii. neither the Firm nor its agents or employees will send communications that could potentially subject Korbitec, its agents or employees to civil or criminal liability.
- i. Non-compliance with this section could result in the immediate termination of this Agreement and the deactivation of the GhostPractice Software, at Korbitec's sole discretion.

## 16. Termination of Agreement

- a. This Agreement will remain in force indefinitely after the Signature Date provided that:
  - i. the Firm may cancel the Agreement by giving Korbitec 30 (thirty) calendar days written notice to that effect; and
  - ii. Korbitec may cancel the Agreement by giving the Firm 180 calendar days written notice to that effect.

- b. In the event that the Firm notifies Korbitec in writing of its intention to cancel this Agreement in accordance with the provisions of clause 16(a.i) above within 90 (ninety) days of the Commencement Date, Korbitec will repay to the Firm all of the Licence Fees paid by the Firm since the Commencement Date within 30 (thirty) days of receiving the cancellation notice as aforesaid.
- c. Korbitec is entitled to terminate this Agreement immediately without prejudice to any other rights or remedies, including the right to claim damages that it may have in law, if the Firm fails to comply with any material provision in this Agreement.
- d. If this Agreement is terminated for any reason whatsoever, all copies of Documentation, the GhostPractice Software and all printed and electronic materials in whatever form must be returned to Korbitec or destroyed, at Korbitec's election, and the Firm hereby agrees to allow Korbitec access to the Site and permission to remove or uninstall the GhostPractice Software from all computers at the Site as soon as is reasonably possible after termination of the Agreement.

#### **17. No Warranty**

- a. Save as expressly provided for in this Agreement, Korbitec gives no warranty and makes no representation of any kind, express or implied of whatsoever nature, including without limitation as to the condition, quality, performance, merchantability or fitness of or relating to the GhostPractice Software. Without limiting the foregoing Korbitec does not warrant that the functions contained in the GhostPractice Software will meet your requirements or that the GhostPractice Software will be error-free, nor that the Communication Services will be uninterrupted or error-free.
- b. The Firm acknowledges that GhostPractice Software has not been modified or developed to meet the Firm's individual requirements and that it is the Firm's responsibility to ensure that the facilities and functions thereof meet the Firm's requirements.

#### **18. Disclaimer**

- a. Korbitec will not be liable for any indirect, incidental or consequential damages whatsoever and howsoever incurred related to:
  - i. the use, misuse or inability to use the GhostPractice Software, including but not limited to loss of profit, any loss due to the use of faulty or inadequate hardware or any loss related to the use, misuse or inability to use Third Party Software in conjunction with the GhostPractice Software;
  - ii. any losses of whatsoever nature incurred as a result of or in any way related to the Equipment recommendations made by Korbitec pursuant to the provisions of clause 9 above, including without

limitation the loss of data, incompatibility with or damage to existing equipment utilised by the Firm; or

- iii. any claims arising or losses of whatsoever nature incurred as a result of or in any way related to the acts or omissions of any employee or agent of Korbitec in relation to, without limitation, commissioning, implementing, installing, training or assistance (including Remote Assistance) pertaining to the GhostPractice Software.
- b. Whilst every effort is made to eliminate any errors, the Firm acknowledges that no software is error-free and that the GhostPractice Software is provided to the Firm "as is". As a consequence, the Firm agrees and undertakes to perform regular back-ups of data and acknowledges that Korbitec shall not be liable for any loss or damage the Firm or its clients may suffer as a result of an error occurring in relation to the operation or use of the GhostPractice Software.

## 19. Limitation of liability

Notwithstanding the above, in the event that Korbitec is found to be liable for any direct damages suffered by the Firm or any third party, such liability will be limited to an amount equal to the aggregate Licence Fees in respect of the GhostPractice Software paid by the Firm to Korbitec during the 3 (three) months period immediately preceding the date upon which the claim for such damages arose.

## 20. Force Majeure

- a. A party shall not be liable for a failure to perform any of its obligations in terms of this Agreement insofar as it is able to prove that such failure was due to an impediment beyond its reasonable control and, for purposes of this clause 20, the following events (which shall not be exhaustive) shall be deemed to be impediments beyond the control of each of the parties, namely:
- i. war, whether declared or not, civil war, civil violence, riots and revolutions, acts of piracy, acts of sabotage;
  - ii. natural disasters such as violent storms, cyclones, earthquakes, floods and destruction by lightning;
  - iii. boycotts, strikes and lock-outs of all kinds, go-slows, occupation of a party's premises or work stoppages;
  - iv. break-down of equipment, computer viruses or hacking;
  - v. explosions, fires and destruction of plant, equipment, machinery and machines and of any kind of installations; and
  - vi. acts of authority, whether lawful or unlawful, apart from acts for which the party seeking relief has assumed the risk,

- b. Relief from liability for non-performance by reason of the provisions of this clause shall commence on the date upon which the party seeking relief gives notice of the impediment relied upon and shall terminate on the date upon which such impediment ceases to exist.

## **21. Cession of Agreement**

- a. This Agreement is personal to the Firm and the Firm may not assign or otherwise transfer its rights or obligations under this Agreement without the prior written consent of Korbitec which consent shall not be unreasonably withheld.
- b. Korbitec shall be entitled to assign, cede, transfer, subcontract and dispose in any other way any of its rights or obligations under this Agreement to any third party on written notice to the Firm to such effect.

## **22. Severability and entire Agreement**

This Agreement comprises of the entire Agreement between the parties in relation to its subject matter, and it supersedes any advertising or oral representations, be they express or implied, or any prior written agreements between the Firm and Korbitec concerning the GhostPractice Software or any other matters set forth herein.

## **23. Failure to enforce rights**

No extension of time or indulgence granted by either party to the other shall be deemed in any way to affect, prejudice or derogate from the rights of such party in any respect under this Agreement, nor shall it in any way be regarded as a waiver of any rights hereunder, or a novation of this Agreement.

## **24. Variation**

- a. The terms of this Agreement form the sole contractual relationship between the parties in relation to the matters canvassed in the preamble hereto and, subject to the provisions of subparagraph 24(b) below, no variation of this Agreement shall affect the terms hereof unless such a variation shall be reduced to writing under the hands of the parties hereto (and executed by duly authorised representatives of each party).
- b. Notwithstanding the provisions of clause 24(a) above, Korbitec may from time to time amend the terms of this Agreement, and shall post the most current version of this Agreement on the Web Site. The amended terms shall be deemed to be effective and binding on the parties 30 (thirty) calendar days after the date on which the most current version of this Agreement is posted on the Web Site. In the event of a conflict between the terms of the executed version of the Agreement and the version of the

Agreement posted on the Web Site and/or the agreement found in the GhostPractice Software at any stage, the terms of the version posted on the Web site shall prevail and be carried into effect.

- c. A certificate signed by one of Korbitec's directors, whose appointment, qualification and authority need not be proved, shall be *prima facie* proof of the date of publication and content of the most current version of the Agreement and the Privacy Policy and all previous versions of the Agreement and the Privacy Policy.

## 25. General

The parties respectively shall cause all resolutions to be passed and undertake to sign all such other documents and do such other things as shall be necessary or requisite to give proper and due effect to the terms of this Agreement, or any matter arising therefrom, according to its intent and purpose.

## 26. Governing Law

This Agreement shall be construed and governed in accordance with the laws of the Republic of South Africa and the parties submit to the non-exclusive jurisdiction of the High Court of South Africa, Cape of Good Hope Provincial Division.

## 27. Electronic billing

By inserting an email address into the Electronic Billing Email field in the Executive Version of this Agreement the Firm indicates that it wishes to receive invoices electronically.

## 28. Contact Information (*domicilium citandi et executandi*)

- a. The parties choose their respective *domicilium* addresses for all purposes hereunder at the addresses set out in the schedule as found in the Executive Version of this Agreement or as found below.
- b. Any party shall be entitled from time to time, by written notice to the other(s), to vary its *domicilium* address to any other address within the Republic of South Africa which is not a post office box or *poste restante*.
- c. All notices given in terms of this Agreement shall be in writing and any notice given by any party to another ("the addressee") which:
  - is delivered by hand or transmitted by fax, shall be deemed to have been received by the addressee on the first working day after the date of delivery or transmission, as the case may be;

- is posted by pre-paid registered post from an address within the Republic of South Africa to the addressee at its *domicilium* address for the time being shall be deemed to have been received by the addressee on the 7th (seventh) day after the date of such posting;
- is delivered by e-mail shall be deemed to have been received by the addressee on the first working day after the date of sending.

**CONTACT DETAILS**

	<b>Korbitec</b>
<b>Name:</b>	Korbitec (Pty) Ltd
<b>Registration number:</b>	Registration No. 1987/000763/07
<b>Physical Address:</b>	Great Westerford 240 Main Road Rondebosch Cape Town South Africa
<b>Telephone:</b>	+27 21 658 9700
<b>Fax:</b>	+27 21 658 9701
<b>Email:</b>	<a href="mailto:support@ghostpractice.co.za">support@ghostpractice.co.za</a>
<b>Electronic Billing Email:</b>	<a href="mailto:billing@ghostpractice.co.za">billing@ghostpractice.co.za</a>
<b>Web Sites:</b>	<a href="http://www.korbitec.com/">http://www.korbitec.com/</a> and <a href="http://www.ghostpractice.co.za">http://www.ghostpractice.co.za</a>

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