

Date: 7 July 2008

Our Ref: R Cassim

Your Ref :

The Ghost Practice Team

Sirs,

THANK YOU LETTER

With sincerity I have to thank you for the assistance rendered in the migration to and implementation of the Ghost Practice accounting system.

When I first was introduced to the ghostpractice accounting system, I had an inclination that this was going to work very well with the vision I had for the running of my practice. Being a small to medium enterprise, I prefer to have a greater measure of control over the practice without having to actually do more of the work. This system seems to have done just that for me.

I knew that this accounting package would prove to be the Rolls Royce of accounting packages in legal firms, especially for conveyancing practices such as mine. I did not anticipate the extremely efficient, diligent and uncompromising service that was rendered during the implementation of the accounting system. I was equally impressed with the post implementation service that continues to be rendered by the Ghost Practice team. From my experience using various software packages under license from a plethora of vendors I have become accustomed to a level of service that is "mediocre". The service from the Ghostpractice team, by comparison, is exceptional. In fact, its unfair to even compare it to the others. Your team and their dedication to clients is in a league of its own and I thank you for setting a standard in service that clients like myself can not only value and appreciate but more important, learn from.

I am equally impressed with the reporting systems and the fact that I can now do proper forecasts so essential to the management of my cash flow in the firm.

A T T O R N E Y S

N O T A R I E S

C O N V E Y A N C E R S

Yours truly,
Rischard Cassim & Associates

Per : Rischard Cassim

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