



**AJ VAN RENSBURG INC.**  
**A T T O R N E Y S**

*Omnia mutantur nos et mutamur in illis*  
*[All things change and we change with them]*

Korbicom (Proprietary) Limited  
Attention: Ms. Mariska Lloyd

**BY HAND**

**Our Ref**  
AJ Van Rensburg/twe

**Your Ref**  
Ms. Mariska Lloyd

**Date**  
21 January 2011

Dear Sirs,

**AJ VAN RENSBURG INCORPORATED // KORBICOM (PROPRIETARY) LIMITED – GHOSTPRACTICE LEGAL SOFTWARE**

1. We refer to the aforementioned software which was introduced to our firm during or about September 2009.
2. After a presentation to fee earners, secretarial staff and professional legal assistants, it was decided to acquire the software on very negotiable terms as presented.
3. The data of our previous accounting system were taken away by Korbicom (Proprietary) Limited and a smooth rollover was established onto the new software system, with take on balances on each and every matter.
4. As expected certain "birth pains" did occur with the new system, which problems Korbicom (Proprietary) Limited immediately resolved upon our request even if by access to our server was done via remote access specifically the GhostPractice Customer Service Consultants.
5. Writer confirms that since the implementation of the software, the fees as generated by our firm has increased by 165% (one hundred and sixty five *per centum*) and the various debtor control systems which is a feature of the GhostPractice software, now also ensures that the fees generated do eventually get paid or provisions made for the debt collection thereof, if such need arises.
6. This letter serves to thank you for an excellent product and for the excellent service as provided in respect of the legal software.

Yours sincerely

**AJ Van Rensburg**  
**AJ Van Rensburg Incorporated**

**Attorneys, Notaries and Conveyancers**

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**GPS CO-ORDINATIONS: -26.154085, 28,029116**

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**Company Registration Number: 2007/028903/21**

**Company VAT Registration Number: 4850244726**

Director: AJ van Rensburg

Professional Assistant: Estelle Pinto  
**MAT2415 / 21 January 2011**  
Tareen Waaner-Elliott